

A. Cargo Management Applications

CARGOSPOT SUITE				
PRODUCTS	Airline	Handling	Mobile	Portal
Categories of Data Subject	Customers, Employees	Customers, Employees	Customers, Employees	Customers, Employees
Categories of Personal Data Transferred	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information
Types of Personal Data	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password
Sensitive Data Transferred	N/A	N/A	N/A	N/A
Frequency of Transfer	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary
Nature of Processing	Cargospot Airline is a cargo management system that provides carriers with complete end-to-end control over the sale, operation and management of cargo.	Cargospot Handling is a cargo operations and terminal management system for ground handlers and terminal operators to use.	CHAMP's Cargospot Mobile puts its Cargospot Handling solution in the hands of anyone with an iOS, or Android smart phone or tablet – removing the need for separate hardware (rugged scanners).	Cargospot Portal digitalizes and transforms your clients' cargo booking, management journey and experience. It is an airline portal that offers a significant breadth of capabilities to digitalize your air cargo business.
Purpose of Data Transfer / Further Processing	Provide and maintain cargospot software to process aircargo end to end business. Such data allows to do tracking, audit, history of transactions, authorisations, email alerts and notifications.			
Data Retention / Criteria	After termination of contract	After termination of contract	After termination of contract	After termination of contract

	CARGOSPOT SUITE			
PRODUCTS	Airmail	Revenue	GSA	Business Intelligence
Categories of Data Subject	Customers, Employees	Customers, Employees	Customers, Employees	Customers, Employees
Categories of Personal Data Transferred	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information
Types of Personal Data	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password	Email address, Job title, Login, Logs & monitoring, Name, Password
Sensitive Data Transferred	N/A	N/A	N/A	N/A
Frequency of Transfer	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary
Nature of Processing	Cargospot AirMail manages the booking, export/import handling and revenue accounting of airmail shipments. It enables carriers to extend their services and process air mail to UPU/USPS standards and connect with post offices around the world.	Cargospot Revenue is a cargo revenue accounting system that's fully integrated with our other solutions to help enhance productivity, improve cash flow and boost billing performance.	Cargospot GSA is a comprehensive cargo management system. It supports multiple carriers' accounting, rating and reporting requirements within a single platform, thereby eliminating the need for carrier specific terminals	Cargospot Business Intelligence gives you an extensive range of standard management reports based on the entire shipment cycle. It's designed to help extract the required business analysis and management information.
Purpose of Data Transfer / Further Processing	Provide and maintain cargospot software to process air cargo end to end business. Such data allows to do tracking, audit, history of transactions, authorisations, email alerts and notifications.			
Data Retention / Criteria	After termination of contract	After termination of contract	After termination of contract	After termination of contract

	CARGOSPOT SUITE	APIs	AIRLINE FORWARDER	
PRODUCTS	Business Quotes	APIs	Weight & Balance	ULD Manager
Categories of Data Subject	Customers, Employees	Customers, Customers of customers, Employees, prospective Customers	Customers, Employees	Customers, Employees
Categories of Personal Data Transferred	Contact Information; Professional Experience; Authenticating Information; Logs & monitoring; Identifying Information	Authenticating Information; Contact Information; Localization; Logs & monitoring	Authenticating Information, Contact Information, Identifying Information, Logs & Monitoring, Professional Experience	Authenticating Information, Contact Information, Identifying Information, Logs & Monitoring, Professional Experience
Types of Personal Data	Email address, Job title, Login, Logs & monitoring, Name, Password	Country, Email address, Login, Logs & monitoring, Password, Token	Email address, Job title, Login, Logs & monitoring, Name	Email address, Job title, Login, Logs & monitoring, Name
Sensitive Data Transferred	N/A	N/A	N/A	N/A
Frequency of Transfer	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary
Nature of Processing	Cargospot Quotes automates the sales process from quotes to booking. It aims to increase sales, efficiency, and maximize customer capacity.	APIs (Application Programming Interfaces) empower digital collaboration by allowing businesses to process data seamlessly and in real-time. Cargospot APIs enable the enhancement, further customization, and acceleration of value through already existing products and services.	CHAMP's solution is a powerful tool for advanced load planning. Designed with a freighter aircraft in mind to make loading more efficient, cut costs and make maximum use of available space. It also produces required legal documents and is critical to the safety of operating an aircraft, with seamless integration into existing systems.	ULD Manager helps airlines control their entire ULD directory across cargo, mail or passenger baggage. Designed around proven industry and operational practices, it helps ensure maximum use per unit.
Purpose of Data Transfer / Further Processing	Provide and maintain cargospot software to process air cargo end to end business. Such data allows to do tracking, audit, history of transactions, authorisations, email alerts and notifications.	Allows to simplify and orchestrate access to CHAMP's low level APIs.	Provide Weight and balance system and ensure compliance to jurisdictions.	Provide access to ULD Management System
Data Retention / Criteria	After termination of contract	After termination of contract	After termination of contract	After termination of contract

B. e-Cargo

PRODUCTS	Traxon CargoHub/Premium Tracking	Traxon Global Customs	Traxon Global Security
Categories of Data Subject	Customers, Employees	Customers, Customers of customers, Employees	Customers, Customers of customers, Employees
Categories of Personal Data Transferred	Authenticating Information, Logs & monitoring, Identifying Information	Authenticating Information, Computer Device Identifying Information, Contact Information, Logs & monitoring, Unique Identification Number	Authenticating Information, Computer Device Identifying Information, Contact Information, Logs & monitoring, Unique Identification Number
Types of Personal Data	Login, Logs & monitoring, Name	Email address, IP address, Login, Logs & monitoring, Mobile phone number, Name, Passport* (occasionally)	Email address, IP address, Login, Logs & monitoring, Mobile phone number, Name, Passport* (occasionally)
Sensitive Data Transferred	N/A	N/A	N/A
Frequency of Transfer	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary
Nature of Processing	<p>TRAXON cargoHUB is a platform for worldwide electronic data interchange. It efficiently links the entire global airfreight community, irrespective of their IT configuration or systems resulting in higher productivity and lower costs.</p> <p>TRAXON Premium Tracking enables you to track any AWB number, regardless if you are the originator of the FWB. By providing the AWB number via this API, the solution takes care of everything else such as trigger, timings, conversion etc.</p>	<p>TRAXON Global Customs makes providing Advance Customs Information quick, efficient and easy. TRAXON Global Customs lets information be exchanged with various country customs authorities regardless of format, communications protocols or processing rules.</p>	<p>TRAXON Global Security (TGS) is a platform designed to help carriers and forwarders manage their Pre-Loading Advance Cargo Information (PLACI) filing to comply with the Air Cargo Advance Screening (ACAS) in the United States.</p>
Purpose of Data Transfer / Further Processing	Provide a platform enabling client to exchange messages.	Provide a platform providing customs declarations for shipments.	Provide a platform providing customs declarations for shipments.
Data Retention / Criteria	After termination of contract	After termination of contract	After termination of contract

C. Insights

CHAMP Services	Traxon CDMP	Traxon Quality	MarketAnalytics	CHAMP Academy
Categories of Data Subject	Customers, Employees	Customers, Employees	N/A	Customers, Employees
Categories of Personal Data Transferred	Authenticating Information, Computer Device Identifying Information, Logs & monitoring	Authenticating Information, Computer Device Identifying Information, Logs & monitoring	N/A	Authenticating Information, Communication, Contact Information, Identifying Information, Interests & Preferences, Localization, Logs & monitoring, Professional Experience
Types of Personal Data	IP address, Login, Logs & monitoring	IP address, Login, Logs & monitoring	N/A	Certifications, Country, Department, Email, Email address, Language, Login, Logs & monitoring, Name, Nationality, Opinions, Pictures, WebEx recording
Sensitive Data Transferred	N/A	N/A	N/A	N/A
Frequency of Transfer	Once upon sign-up and occasional update, as necessary	Once upon sign-up and occasional update, as necessary	N/A	Once upon sign-up and occasional update, as necessary
Nature of Processing	TRAXON CDMP (Cargo iQ Data Management Portal) is an intelligent and intuitive web-based tool that helps measure performance and drive process improvements to support Cargo iQ certification.	TRAXON Quality is a web-based platform to measure the full network of a customer, for shipment flows and performance. It allows the user to create a transport plan for shipments, and tracking the progress against events and alerting exceptions for actions and improvements.	Shows market share by route, client, types of goods, special handling, and much more. Spot changes in capacity by route fast to keep pricing optimized. Track yields and evaluate the potential clients and revenues of a new route. Give key managers insights through customizable Power BI dashboards.	CHAMP Academy is a catalog of courses delivered through a state-of-the-art e-learning platform that helps maximize the benefits of CHAMP solutions. It allows airlines, GHAs and GSAs to offer flexible and interactive training accessible in an organization, regardless of device, time or location.
Purpose of Data Transfer / Further Processing	Monitor the quality of air cargo supply chain for continuous improvement.	Monitor the quality of air cargo supply chain for continuous improvement.	N/A	Provides training to customers on how to operate CHAMP products as efficiently as possible and reduce the number of errors that could have an impact on the customers business and/or overload CHAMP helpdesk with support calls.
Data Retention / Criteria	After termination of contract	After termination of contract	N/A	After termination of contract