



Traxon Global Customs

A World-Class Customs Solution for a Growing Community of Cargo Customers

CHAMP Cargosystems' Traxon Global Customs (TGC) offers the air cargo industry an all-in-one solution for Advance Electronic Customs Information (AEI) mandated by a growing number of regulatory authorities worldwide. The solution facilitates fast and efficient business-to-business electronic data exchange among supply chain members and customs offices, raising levels of safety and security around the globe necessary for effective Border Management.

Benefits

- A single interface to all applicable customs authorities
- Full control and visibility of AEI filings and status worldwide
- Future proof for customs requirements in additional countries
- Reduced complexity of message exchange with partners
- Higher data quality
- Increases operational efficiency
- Reduces the risk of held freight
- Proactive alerting in cases of data problems or customs hold responses
- Easy implementation and handling

Tackling the growing need for regulatory compliance

The threats to global supply chains are increasingly driving governments to tighten controls and mandate advance notice of import, export, and transit freight passing their borders. Similarly, more and more customs organizations require electronic customs clearance to replace paper documentation. These measures place a heavy burden on cargo carrying airlines as well as ground handlers, forwarders, and shippers. Non-compliance can lead to freight being held, trader fines or even embargoes which can impede the international flow of trade, increase costs and undermine the effectiveness air cargo.

The best in class solution to automate and manage customs reporting

CHAMP's Traxon Global Customs (TGC) provides one single interface to numerous customs authorities. It helps airlines, ground handlers and forwarders automate and improve the communication with customs and at the same time meet all legislative demands. It also assists customs authorities in meeting their goals for eCustoms. TGC enables all parties to equally achieve high levels of electronic information exchange regardless of formats, communication protocols and processing rules.

The all-in-one solution eliminates the need for multiple systems. It helps reduce costs and complexity via a single interface. With its smart features of proactive reporting and alert functionality the client can always be one step ahead of any problems. Innovative technology, dependable content and an agile service backed by experts with extensive knowledge of cargo and customs gives an unparalleled solution to help tackle the continuous demand for regulatory compliance.

Features



- Dashboard with intuitive traffic light system
- Proactive alerts to reduce declaration error
- Rules-based engine simplifies the introduction of new country regulations
- A common look and feel to report to any customs authority
- Full audit trail of customs reports and responses
- Customs responses are converted to standard cargo messages
- Customs responses can be fed to customers' cargo operation system
- Manual update or capture of source data possible
- Potential data re-use from one customs authority to another
- Easy implementation and easy roll-out 24/7 support desk
- User friendly

Effective customs communication delivering legal compliance and unimpeded cross-border traffic

Flexible and scalable as requirements grow

Since 2005, TGC has been reliably helping traders comply with the increasingly complex demands for Advance Electronic Customs Information. TGC serves more than 100+ clients who confidently exchange information electronically with various customs authorities regardless of format, communication protocols, and processing rules. As customs authorities continuously change these requirements it is an extremely challenging scenario. TGC offers a universal application and one interface for all customs. As new countries are added the interface and the logic of processing remains the same. This makes the service very user friendly and only requires two-hours of training. If additional assistance is required a 24/7 help desk is available.

Alert Parameter ID	Alert Target Address	Station Code	Carrier Code	AWB Prefix	US Status Codes	Alert Media	Alert Originator	Alert Format	Alert Types
6335	CHQCSXS				11,12,1A,1B,1C,1D,1E,1F,1G,1H,1...	SITA_MESSA...	MESSAGING	CSN	ALERT_CUSTOMS_JNF...
6355	LUXXSXS		XS		11,12,1A,1B,1C,1D,1E,1F,1G,1H,1...	SITA_MESSA...	MESSAGING	CSN	ALERT_FWB,ALERT_FH...
7075	champacademy@cha...	JFK	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7076	champacademy@cha...	FRA	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7077	champacademy@cha...	MNL	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7078	champacademy@cha...	AMS	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7115	champacademy@cha...	LUX	XH	777		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7175	champacademy@cha...	TXL	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FHL
7176	champacademy@cha...	EZE	XS	950		EMAIL	BOTH	CSN	ALERT_FWB,ALERT_FH...
7237	ACBFHFH	FRA				SITA_MESSA...	BOTH	CSN	ALERT_FWB,ALERT_FH...

Step by step to process excellence



Most versatile application

With its unbeatable level of compatibility, Traxon Global Customs is the compliance solution of choice. Whether airlines and general handling agents operate using CHAMP's Cargospot or a 3rd party cargo management solution, TGC will seamlessly integrate.

For Cargospot clients, Master and House Air Waybills as well as flight schedules will automatically be fed into TGC.

For non-Cargospot clients, EDI messages from external systems will enter TGC via Traxon cargoHUB or via SITA connection. TGC translates the messages from airline or GHA protocols to customs specified protocols.

Traxon Global Customs recognizes and supports international standards including IATA CargoXML, UN, ASYCUDA and is aligned with the WCO Data Model.

The easy way to reduce declaration errors

The user platform works with a traffic light system that automatically alerts supply chain partners of any errors. If required, the message may be edited and a new message can be created and sent to customs. To ensure data correctness in all systems, the new message can be duplicated and sent as well to the cargo management system.

The application also translates customs' responses to the customers' own in-house systems via preferred protocols and alerts supply chain partners when further action is required. This makes the interface to customs simple, secure and seamless for the end user with a full audit trail of customs' reports and responses.

Country overview



Our Portfolio



CHAMP Cargosystems provides the most comprehensive range of integrated IT solutions and distribution services for the air cargo transport chain. Our portfolio spans Cargo Management Systems, messaging and integration services through our Community Integration Platform and a comprehensive suite of eCargo solutions. These include applications to meet customs and security requirements, quality optimization, as well as e-freight and mobility needs. The products and services are well known under the Cargospot and Traxon brands.

CHAMP

Cargo Management

CHAMP

eCargo

CHAMP

Insights

About Us

CHAMP Cargosystems aims to maximize the efficiency and capacity of air cargo supply chain by providing a wide array of integrated IT solutions and distribution services. As of January 2022, it is a wholly owned subsidiary of SITA. CHAMP serves over 200 airlines and GSAs, and links these with some 4,000 forwarders and GHAs worldwide. Its solutions evolve with ever changing times to meet the needs of global transport logistics and facilitate trade.

For further information see: www.champ.aero

CONNECTED THINKING FOR THE AIR
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