

Cargospot Airline is the most widely used, sophisticated and comprehensive cargo management system providing carriers with complete end-to-end control over the sale, operation and management of cargo.

Functionally rich and addressing the total air cargo cycle, Cargospot is highly modular and cost-effective, integrating the processing of all cargo-related business activities.

Designed by cargo people for cargo people, Cargospot Airline is easy to learn and use, offering intuitive screens and customized configurations to best suit a carrier's operational and commercial needs.

Cargospot Airline benefits from continuous improvement based on an industry and community centric approach. The significant Cargospot client base forms the basis for cost-effective, proactive enhancements delivered within a robust release process.

Cargospot is a hosted service suitable for carriers of all sizes.

Flexible schedule & capacity management

- Advanced allotment management optimizes space management and increases yield.
- Enhanced flight status information facilitates critical decision support.
- Projected flight revenue continuously updated and visible before departure.

Comprehensive reservations and bookings

- Rapid creation of booking data with the minimum of key strokes and mouse clicks.
- Automatic processing of industry standard booking messages streamlines the sales process.
- Complete shipments and message history available for quality control.
- Self-service facilities automate the booking process.
- Dynamic record of transactions against flight capacity provides an immediate view of booking performance, yield, total revenue and remaining availability.

Powerful rating and pricing tools

- Broad range of pricing parameters ensures competitive rates available to suit all markets.
- Flexible net rate management by agent, group of agents or regions enhances competitiveness.
- Instant determination of shipment net contribution at time of booking.
- Secure ad hoc controls and complete audit trail ensures pricing policies are maintained.

Proactive customer service management

- Quality management tools monitor performance throughout the operational process.
- Shipment status updates from third parties processed automatically.
- Automatic e-mail customer notification at specified milestones.

Terminal operations

- Entire export, import and transshipment process supported.
- Extensive use of hand-held technology improves operational efficiency and avoids recording errors.
- Online KPI management tools and alert features ensure adherence to SLAs.

Advanced management reporting tools

- One-time capture of shipment and flight data provides basis for extensive reporting capabilities.
- Extensive, parameter-driven management reporting tools in variable formats.
- Advanced business intelligence and KPI management provides excellent 'what if' scenario planning.

Community integration and compliance

- E-freight and industry compliance – supporting industry data exchange standards.
- Supports commonly used range of communications methods including e-mail/XML and IATA Cargo/IMP industry standard messages.
- Communicates directly with CHAMP's globalCCS and other cargo community systems and portals to provide self-service options.



Cargospot functionality

<p>Airline GSA</p> <ul style="list-style-type: none"> AWB and label printing AWB document acceptance AWB stock control Capacity allocations Capacity management Cargo IMP messages (send/receive) Claims handling Contract/private rate management Cost management E-booking Electronic (FSU) status updating Electronic (FWB) AWB processing Email notifications Flight schedule management Mail processing Management of buying rates (GSA) Management reports Miscellaneous charges management Reservations management <p>ULD Management</p> <ul style="list-style-type: none"> Auto UCM processing IATA interline transfer reporting Incompatibility alerts Stock level management Transfer management ULD movement tracking <p>Business Intelligence</p> <ul style="list-style-type: none"> Business analytics Dashboard Datamart Datawarehouse 	<p>Handling</p> <ul style="list-style-type: none"> ● Cargo IMP messaging ● Cash drawer management ● Claims handling ● Customs status entry ● Dangerous goods handling ● Delivery management ● Email notifications ● Export processing ● Flight management ● Import processing ● Invoicing ● Label printing ● Loading/unloading lists ● WMS integration ● Mail processing ● Management reports ● Manifest management ● Miscellaneous charges management ● Shipment acceptance ● Shipment location update ● Transfer manifest ● ULD assignment <p>Service Level Management</p> <ul style="list-style-type: none"> ◆ SLA configuration ◆ Consignment event monitoring ◆ Pro active alerts ◆ Performance reporting 	<p>Revenue Accounting</p> <ul style="list-style-type: none"> ◆ AWB charges, auditing and posting ◆ Bilateral/prorate management ◆ Billings and invoices management ◆ CASS interface ◆ CCA processing ◆ Charges collect control ◆ Credit limitation control ◆ Currency management ◆ Debit/credit note management ◆ Flights and revenue management ◆ Interlines payable management ◆ Management reports ◆ Participants performance displays ○ Participants/agents tables management ◆ Rates management ◆ Rejection memos ◆ Special rate agreements control <p>Revenue Management</p> <ul style="list-style-type: none"> ◆ CargoMax ○ JDA <p>E-Booking</p> <ul style="list-style-type: none"> ◆ CargoWEB ○ Portal interfaces
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Key:

- Core ●
- Fully integrated module ◆
- Pre-integrated 3rd party ○

Cargospot integrated portfolio

CHAMP's integrated end-to-end portfolio brings immediate efficiencies and revenue generation opportunities while reducing the complexity and costs in meeting global compliancy requirements.

