

Compliance across the globe

Traxon Global Customs created efficiencies to keep Turkish Cargo's over 30,000 monthly shipments moving through customs



Turkish Cargo (TK) uses CHAMP Traxon Global Customs (TGC) to benefit its daily business through Customs Authorities around the world. The application, which simplifies reporting requirements for some 50+ countries worldwide, serves TK's employees to have a view of all its cargo around the world, and receive email notifications should there be any data issues. This saves employees the monotonous task of manually inputting thousands of eAWBs every month – saving hundreds of hours per month which can be utilized for less administrative tasks. TGC not only expedites customs clearance, the software also provides TK with useful business intelligence leading to better visibility on time, money and overall efficiency.

Success Story

Though advance filing regulations for Customs Authorities are a fairly recent occurrence, CHAMP has been working together with airlines and customs authorities to adopt TGC around the world. Naturally, without the digitization of the air cargo and the mass integration of eAWBs – advance filing simply could not exist. This, along with new developments in data processing that lead to new efficiencies, brings us ever closer to a globally paperless air cargo industry.

Upon its inception, TGC began customs compliance service in 2008 for Canada. As a new legal requirement that changed the industry as a whole, it was critical to move quickly to meet customer needs. TK requested TRAXON to fulfill this responsibility.

CHAMP's excellent reputation and TRAXON's service played a big role in choosing TGC

As more countries followed suit, TK required a consolidated compliance software as a service to keep on the demand, without the hassle of updates.

The most important advantage of TGC is coverage

"In depth training was provided to TK trainers. At its infancy with the European Union Import Control System, it was not a typical cutover due to a lack of familiarity with the new TGC system. However, for all added countries and stations, we found a superb level support. We would like to specially thank TGC colleagues for the support of US, AUH."

- Turkish Cargo



The relationship between CHAMP and TK goes beyond that of the normal customer/service provider. The continuous feedback given on covering new stations ensures TGC can preemptively meet the demands of an evolving industry. TK also brings information for new regulations, or any other issues related to compliance.

Regulatory compliance was the ultimate goal, and internal adoption of the software was critical for achieving this.



Internal adoption was eased by a user-friendly design, which drives efficiency more than anything else. Luckily, TGC is a user-friendly gateway. TK sends EDI messages to fill MAWB/HAWBs, manifest details in TGC. After that, updates can be enabled by TK directly onto TGC. Furthermore, customs responses can be tracked on TGC, which TK can use as proof if/when any penalty or delay occurs. Proactive alerting also ensures clerical errors do not make it to customs authorities. If issues or corrections must be made, data can be amended within the TGC dashboard. This allows key users, and only key users, to follow up with any ongoing discrepancies with any information.

Consolidating this system allows carriers to deal with one system, cutting down support times.

TGC allows direct declaration to customs – cutting time and costs for carriers

This brings exponential savings across TK’s 30,000+ shipments processed via TGC per month. A convenient all-in-one platform also brings the ability to track all actions executed in TGC, which helps investigate cases that are subject to customs penalties.

Moving into the near future, CHAMP plans to expand TGC’s coverage to over 60 countries worldwide. TK’s strong push into Asia is greeted with genuine enthusiasm. TGC is ready and able to meet compliance needs as they come into effect. As international air cargo becomes increasingly digitized, TGC will ensure every airline and customs authority is ready to make the leap to implementation. The CHAMP team is ever more engaged with its customers to jointly optimize the system, making it ever more useful and efficient to facilitate future growth and market coverage.

